








# Troubleshooting

Indicator	Problem	Solution
 Flashing	Battery discharge low temperature	Normal operation will resume automatically when the battery warms up.
 Flashing	Battery discharge high temperature	Normal operation will resume automatically after the battery cools down.
RECHARGING TIME  Flashing	Battery charging low temperature	Normal operation will resume automatically after the battery temperature is restored to above 3°C.
RECHARGING TIME  Flashing	Battery charging high temperature	Normal operation will resume automatically after the battery cools down.
60Hz  Flashing	AC output low temperature	Normal operation will resume automatically when the product warms up.
60Hz  Flashing	AC output high temperature	Ensure that the air inlet and outlet of the product are unobstructed. Normal operation will resume automatically after the temperature decreases.
OVERLOAD Flashing	USB-C or car charging output overload	Disconnect overloading devices and restart the product to resume normal operation.
60Hz OVERLOAD Flashing	AC output overload	Disconnect overloading devices and restart the product to resume normal operation. The sum power of loaded electrical appliances must not exceed the rated power (for the power limit of electrical appliances in X-Boost mode, please refer to the X-Boost feature introduction).
RECHARGING TIME OVERLOAD Flashing	Charging overload	Remove the charging cable and normal operation will resume automatically after restart.
 Flashing	Fan blocked	Check whether the fan is blocked by foreign objects.
60Hz Flashing	Communication failure between main control board and AC	Normal operation will resume automatically after restart.



If a warning appears during the use of the product and the warning icon persists after restart, please stop using the product immediately (do not attempt to charge or discharge it). For problems not covered in the preceding table, please consult EcoFlow customer service.